Package 'paws.customer.engagement'

March 14, 2025

Title 'Amazon Web Services' Customer Engagement Services Version 0.9.0 **Description** Interface to 'Amazon Web Services' customer engagement services, including 'Simple Email Service', 'Connect' contact center service, and more https://aws.amazon.com/>. **License** Apache License (>= 2.0) URL https://github.com/paws-r/paws, https://paws-r.r-universe.dev/paws.customer.engagement BugReports https://github.com/paws-r/paws/issues **Imports** paws.common (>= 0.8.0) Suggests testthat **Encoding UTF-8** RoxygenNote 7.3.2 Collate 'connect service.R' 'connect interfaces.R' 'connect_operations.R' 'connectcampaignservice_service.R' 'connectcampaignservice interfaces.R' 'connectcampaignservice_operations.R' 'connectcampaignservicev2 service.R' 'connectcampaignservicev2_interfaces.R' 'connectcampaignservicev2_operations.R' 'connectcases service.R' 'connectcases interfaces.R' 'connectcases_operations.R' 'connectcontactlens_service.R' 'connectcontactlens_interfaces.R' 'connectcontactlens_operations.R' 'connectparticipant_service.R' 'connectparticipant_interfaces.R' 'connectparticipant_operations.R' 'connectwisdomservice_service.R' 'connectwisdomservice interfaces.R' 'connectwisdomservice_operations.R' 'customerprofiles_service.R' 'customerprofiles_interfaces.R' 'customerprofiles_operations.R' 'pinpoint_service.R'

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Description

- Amazon Connect actions
- Amazon Connect data types

Amazon Connect is a cloud-based contact center solution that you use to set up and manage a customer contact center and provide reliable customer engagement at any scale.

Amazon Connect provides metrics and real-time reporting that enable you to optimize contact routing. You can also resolve customer issues more efficiently by getting customers in touch with the appropriate agents.

There are limits to the number of Amazon Connect resources that you can create. There are also limits to the number of requests that you can make per second. For more information, see Amazon Connect Service Quotas in the Amazon Connect Administrator Guide.

You can use an endpoint to connect programmatically to an Amazon Web Services service. For a list of Amazon Connect endpoints, see Amazon Connect Endpoints.

Usage

```
connect(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- **close_connection**: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e

credentials

Optional credentials shorthand for the config parameter

- creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token

- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint Optional shorthand for complete URL to use for the constructed client.

region Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connect(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
    profile = "string",
   anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)
```

Operations

activate_evaluation_form associate_analytics_data_set associate_approved_origin associate_bot associate_default_vocabulary associate_flow associate_instance_storage_config associate_lambda_function associate_lex_bot associate_phone_number_contact_flow associate_queue_quick_connects associate_routing_profile_queues associate_security_key associate_traffic_distribution_group_user associate_user_proficiencies batch_associate_analytics_data_set batch_disassociate_analytics_data_set batch_get_attached_file_metadata batch_get_flow_association batch_put_contact claim_phone_number complete_attached_file_upload create_agent_status create_contact create_contact_flow create_contact_flow_module create_contact_flow_version create_email_address create_evaluation_form create_hours_of_operation create_hours_of_operation_override create_instance create_integration_association create_participant create_persistent_contact_association create_predefined_attribute create_prompt create_push_notification_registration create_queue create_quick_connect create_routing_profile create_rule create_security_profile create_task_template create_traffic_distribution_group create_use_case create_user

create_user_hierarchy_group

Activates an evaluation form in the specified Amazon Connect instance Associates the specified dataset for a Amazon Connect instance with the tarthis API is in preview release for Amazon Connect and is subject to change this API is in preview release for Amazon Connect and is subject to change Associates an existing vocabulary as the default

Associates a connect resource to a flow

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Associates a flow with a phone number claimed to your Amazon Connect This API is in preview release for Amazon Connect and is subject to change Associates a set of queues with a routing profile

This API is in preview release for Amazon Connect and is subject to change Associates an agent with a traffic distribution group

Associates a set of proficiencies with a user

Associates a list of analytics datasets for a given Amazon Connect instance Removes a list of analytics datasets associated with a given Amazon Connect Allows you to retrieve metadata about multiple attached files on an associated Retrieve the flow associations for the given resources

Only the Amazon Connect outbound campaigns service principal is allowed Claims an available phone number to your Amazon Connect instance or translational Allows you to confirm that the attached file has been uploaded using the parties API is in preview release for Amazon Connect and is subject to change

Only the EMAIL channel is supported Creates a flow for the specified Amazon Connect instance Creates a flow module for the specified Amazon Connect instance

Publishes a new version of the flow provided

Create new email address in the specified Amazon Connect instance Creates an evaluation form in the specified Amazon Connect instance This API is in preview release for Amazon Connect and is subject to change Creates an hours of operation override in an Amazon Connect hours of operation API is in preview release for Amazon Connect and is subject to change

Creates an Amazon Web Services resource association with an Amazon C Adds a new participant into an on-going chat contact

Enables rehydration of chats for the lifespan of a contact

Creates a new predefined attribute for the specified Amazon Connect insta Creates a prompt

Creates registration for a device token and a chat contact to receive real-tin Creates a new queue for the specified Amazon Connect instance

Creates a quick connect for the specified Amazon Connect instance

Creates a new routing profile

Creates a rule for the specified Amazon Connect instance

Creates a security profile

Creates a new task template in the specified Amazon Connect instance

Creates a traffic distribution group given an Amazon Connect instance tha Creates a use case for an integration association

Creates a user account for the specified Amazon Connect instance

Creates a new user hierarchy group

Creates a new view with the possible status of SAVED or PUBLISHED

Creates a custom vocabulary associated with your Amazon Connect instar

Deactivates an evaluation form in the specified Amazon Connect instance

Deletes a contact evaluation in the specified Amazon Connect instance

Deletes an evaluation form in the specified Amazon Connect instance

This API is in preview release for Amazon Connect and is subject to change

Deletes an attached file along with the underlying S3 Object

Deletes the particular version specified in flow version identifier Deletes email address from the specified Amazon Connect instance

Deletes a flow for the specified Amazon Connect instance

Publishes a new version of the view identifier

Deletes the specified flow module

create_view

create_view_version
create_vocabulary

delete_attached_file

delete_contact_flow

delete_email_address delete_evaluation_form

deactivate_evaluation_form

delete_contact_evaluation

delete_contact_flow_module delete_contact_flow_version

delete_hours_of_operation

delete_hours_of_operation_override Deletes an hours of operation override in an Amazon Connect hours of op-This API is in preview release for Amazon Connect and is subject to change delete_instance Deletes an Amazon Web Services resource association from an Amazon C delete_integration_association delete_predefined_attribute Deletes a predefined attribute from the specified Amazon Connect instance delete_prompt Deletes a prompt delete_push_notification_registration Deletes registration for a device token and a chat contact delete_queue Deletes a queue delete_quick_connect Deletes a quick connect delete_routing_profile Deletes a routing profile delete_rule Deletes a rule for the specified Amazon Connect instance Deletes a security profile delete_security_profile delete_task_template Deletes the task template delete_traffic_distribution_group Deletes a traffic distribution group delete_use_case Deletes a use case from an integration association delete_user Deletes a user account from the specified Amazon Connect instance Deletes an existing user hierarchy group delete_user_hierarchy_group Deletes the view entirely delete_view delete_view_version Deletes the particular version specified in ViewVersion identifier Deletes the vocabulary that has the given identifier delete_vocabulary describe_agent_status This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change describe_authentication_profile describe_contact This API is in preview release for Amazon Connect and is subject to change Describes a contact evaluation in the specified Amazon Connect instance describe_contact_evaluation describe_contact_flow Describes the specified flow describe_contact_flow_module Describes the specified flow module describe_email_address Describe email address form the specified Amazon Connect instance Describes an evaluation form in the specified Amazon Connect instance describe_evaluation_form describe_hours_of_operation This API is in preview release for Amazon Connect and is subject to change describe_hours_of_operation_override Describes the hours of operation override describe instance This API is in preview release for Amazon Connect and is subject to change describe_instance_attribute This API is in preview release for Amazon Connect and is subject to change describe_instance_storage_config This API is in preview release for Amazon Connect and is subject to change describe_phone_number Gets details and status of a phone number that's claimed to your Amazon describe_predefined_attribute Describes a predefined attribute for the specified Amazon Connect instanc describe_prompt Describes the prompt describe_queue This API is in preview release for Amazon Connect and is subject to change

describe_quick_connect describe_routing_profile describe_rule describe_security_profile describe_traffic_distribution_group describe_user describe_user_hierarchy_group describe_user_hierarchy_structure describe view describe_vocabulary disassociate_analytics_data_set disassociate_approved_origin disassociate_bot disassociate_flow disassociate_instance_storage_config disassociate_lambda_function disassociate_lex_bot disassociate_phone_number_contact_flow disassociate_queue_quick_connects disassociate_routing_profile_queues disassociate_security_key disassociate_traffic_distribution_group_user disassociate_user_proficiencies dismiss_user_contact get_attached_file get_contact_attributes get_current_metric_data get_current_user_data get_effective_hours_of_operations get_federation_token get_flow_association get_metric_data get_metric_data_v2 get_prompt_file get_task_template get_traffic_distribution import_phone_number list_agent_statuses list_analytics_data_associations list_analytics_data_lake_data_sets list_approved_origins list_associated_contacts list_authentication_profiles list bots list_contact_evaluations list_contact_flow_modules list_contact_flows

list_contact_flow_versions

Describes the quick connect Describes the specified routing profile Describes a rule for the specified Amazon Connect instance Gets basic information about the security profile Gets details and status of a traffic distribution group Describes the specified user Describes the specified hierarchy group Describes the hierarchy structure of the specified Amazon Connect instance Retrieves the view for the specified Amazon Connect instance and view id Describes the specified vocabulary Removes the dataset ID associated with a given Amazon Connect instance This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Disassociates a connect resource from a flow This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Removes the flow association from a phone number claimed to your Amaz This API is in preview release for Amazon Connect and is subject to change Disassociates a set of queues from a routing profile This API is in preview release for Amazon Connect and is subject to change Disassociates an agent from a traffic distribution group

Disassociates a set of proficiencies from a user
Dismisses contacts from an agent's CCP and returns the agent to an availa
Provides a pre-signed URL for download of an approved attached file
Retrieves the contact attributes for the specified contact

Gets the real-time metric data from the specified Amazon Connect instanc Gets the real-time active user data from the specified Amazon Connect ins Get the hours of operations with the effective override applied

Supports SAML sign-in for Amazon Connect Retrieves the flow associated for a given resource

Gets historical metric data from the specified Amazon Connect instance Gets metric data from the specified Amazon Connect instance

Gets the prompt file

Gets details about a specific task template in the specified Amazon Connect Retrieves the current traffic distribution for a given traffic distribution grout Imports a claimed phone number from an external service, such as Amazon This API is in preview release for Amazon Connect and is subject to change Lists the association status of requested dataset ID for a given Amazon Contest the data lake datasets available to associate with for a given Amazon This API is in preview release for Amazon Connect and is subject to change Provides information about contact tree, a list of associated contacts with a This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is t

Lists contact evaluations in the specified Amazon Connect instance

Provides information about the flow modules for the specified Amazon Co Provides information about the flows for the specified Amazon Connect in Returns all the available versions for the specified Amazon Connect instan

list_contact_references list_default_vocabularies list_evaluation_forms

list_evaluation_form_versions

list_flow_associations

list_hours_of_operation_overrides

list_hours_of_operations list_instance_attributes

list_instances

list_instance_storage_configs list_integration_associations list_lambda_functions

list_lex_bots list_phone_numbers list_phone_numbers_v2 list_predefined_attributes

list_prompts

list_queue_quick_connects

list_queues

list_quick_connects

list_realtime_contact_analysis_segments_v2

list_routing_profile_queues

list_routing_profiles

list_rules

list_security_keys

list_security_profile_applications list_security_profile_permissions

list_security_profiles list_tags_for_resource list_task_templates

list_traffic_distribution_groups list_traffic_distribution_group_users

list_use_cases

list_user_hierarchy_groups list_user_proficiencies

list_users list_views list_view_versions monitor_contact pause_contact put_user_status release_phone_number

replicate_instance
resume_contact

resume_contact_recording search_agent_statuses

search_available_phone_numbers search_contact_flow_modules

This API is in preview release for Amazon Connect and is subject to change Lists the default vocabularies for the specified Amazon Connect instance

Lists evaluation forms in the specified Amazon Connect instance

Lists versions of an evaluation form in the specified Amazon Connect inst. List the flow association based on the filters

List the hours of operation overrides
Provides information about the hours of operation for the specified Amazo
This API is in preview release for Amazon Connect and is subject to change

This API is in preview release for Amazon Connect and is subject to change

This API is in preview release for Amazon Connect and is subject to change Provides summary information about the Amazon Web Services resource

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Provides information about the phone numbers for the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and is subject to change the control of the specified Amazon Connect and its subject to change the control of the specified Amazon Connect and its subject to change the control of the specified Amazon Connect and its subject to change the control of the specified Amazon Connect and its subject to change the control of the specified Amazon Connect and its subject to change the control of the specified Amazon Connect and its subject to change the control of the specified Amazon Connect and its subject to change the control of the specified Amazon Connect and its subject to change the specified Amazon Connect and its subject to change the control of the specified Amazon Connect and its subject to change the specified Amazon Connect and its subject to change the specified Amazon Connect and its subject to change the specified Amazon Connect and its subject to change the specified Amazon Connect and its subject t

Lists phone numbers claimed to your Amazon Connect instance or traffic

Lists predefined attributes for the specified Amazon Connect instance

Provides information about the prompts for the specified Amazon Connect This API is in preview release for Amazon Connect and is subject to change Provides information about the queues for the specified Amazon Connect

Provides information about the quick connects for the specified Amazon C

Provides a list of analysis segments for a real-time analysis session

Lists the queues associated with a routing profile

Provides summary information about the routing profiles for the specified

List all rules for the specified Amazon Connect instance

This API is in preview release for Amazon Connect and is subject to change Returns a list of third-party applications in a specific security profile

Lists the permissions granted to a security profile

Provides summary information about the security profiles for the specified Lists the tags for the specified resource

Lists task templates for the specified Amazon Connect instance

Lists traffic distribution groups Lists traffic distribution group users

Lists the use cases for the integration association

Provides summary information about the hierarchy groups for the specified

Lists proficiencies associated with a user

Provides summary information about the users for the specified Amazon C

Returns views in the given instance

Returns all the available versions for the specified Amazon Connect instan

Initiates silent monitoring of a contact Allows pausing an ongoing task contact

Changes the current status of a user or agent in Amazon Connect

Releases a phone number previously claimed to an Amazon Connect insta Replicates an Amazon Connect instance in the specified Amazon Web Ser

Allows resuming a task contact in a paused state

When a contact is being recorded, and the recording has been suspended us Searches AgentStatuses in an Amazon Connect instance, with optional filt Searches for available phone numbers that you can claim to your Amazon Searches the flow modules in an Amazon Connect instance, with optional

search_contact_flows

search_contacts search_email_addresses Searches the flows in an Amazon Connect instance, with optional filtering

Searches contacts in an Amazon Connect instance

Searches email address in an instance, with optional filtering

Searches the hours of operation overrides search_hours_of_operation_overrides search_hours_of_operations Searches the hours of operation in an Amazon Connect instance, with opti $search_predefined_attributes$ Searches predefined attributes that meet certain criteria search_prompts Searches prompts in an Amazon Connect instance, with optional filtering search_queues Searches queues in an Amazon Connect instance, with optional filtering search_quick_connects Searches quick connects in an Amazon Connect instance, with optional fil search_resource_tags Searches tags used in an Amazon Connect instance using optional search search_routing_profiles Searches routing profiles in an Amazon Connect instance, with optional fil search_security_profiles Searches security profiles in an Amazon Connect instance, with optional fi search_user_hierarchy_groups Searches UserHierarchyGroups in an Amazon Connect instance, with opti Searches users in an Amazon Connect instance, with optional filtering search_users Searches for vocabularies within a specific Amazon Connect instance usin search_vocabularies Processes chat integration events from Amazon Web Services or external i send_chat_integration_event send_outbound_email Send outbound email for outbound campaigns Provides a pre-signed Amazon S3 URL in response for uploading your co start_attached_file_upload Initiates a flow to start a new chat for the customer start_chat_contact Starts an empty evaluation in the specified Amazon Connect instance, using start_contact_evaluation start_contact_recording Starts recording the contact: start_contact_streaming Initiates real-time message streaming for a new chat contact Creates an inbound email contact and initiates a flow to start the email con start_email_contact start_outbound_chat_contact Initiates a new outbound SMS contact to a customer start_outbound_email_contact Initiates a flow to send an agent reply or outbound email contact (created f start_outbound_voice_contact Places an outbound call to a contact, and then initiates the flow start_screen_sharing Starts screen sharing for a contact start_task_contact Initiates a flow to start a new task contact start_web_rtc_contact Places an inbound in-app, web, or video call to a contact, and then initiate stop_contact Ends the specified contact Stops recording a call when a contact is being recorded stop_contact_recording stop_contact_streaming Ends message streaming on a specified contact Submits a contact evaluation in the specified Amazon Connect instance submit_contact_evaluation suspend_contact_recording When a contact is being recorded, this API suspends recording whatever is Adds the specified tags to the contact resource tag_contact Adds the specified tags to the specified resource tag_resource transfer_contact Transfers contacts from one agent or queue to another agent or queue at ar Removes the specified tags from the contact resource untag_contact untag_resource Removes the specified tags from the specified resource This API is in preview release for Amazon Connect and is subject to change update_agent_status update_authentication_profile This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change update_contact update_contact_attributes Creates or updates user-defined contact attributes associated with the speci update_contact_evaluation Updates details about a contact evaluation in the specified Amazon Conne update_contact_flow_content Updates the specified flow Updates metadata about specified flow update_contact_flow_metadata update_contact_flow_module_content Updates specified flow module for the specified Amazon Connect instance Updates metadata about specified flow module update_contact_flow_module_metadata

update_contact_flow_name update_contact_routing_data update_contact_schedule update_email_address_metadata update_evaluation_form update_hours_of_operation update_hours_of_operation_override update_instance_attribute update_instance_storage_config update_participant_authentication update_participant_role_config update_phone_number update_phone_number_metadata update_predefined_attribute update_prompt update_queue_hours_of_operation update_queue_max_contacts update_queue_name update_queue_outbound_caller_config update_queue_outbound_email_config update_queue_status update_quick_connect_config update_quick_connect_name update_routing_profile_agent_availability_timer update_routing_profile_concurrency update_routing_profile_default_outbound_queue update_routing_profile_name update_routing_profile_queues update_rule update_security_profile update_task_template update_traffic_distribution update_user_hierarchy update_user_hierarchy_group_name update_user_hierarchy_structure update_user_identity_info update_user_phone_config update_user_proficiencies update_user_routing_profile update_user_security_profiles update_view_content update_view_metadata

The name of the flow

Updates routing priority and age on the contact (QueuePriority and Queue Updates the scheduled time of a task contact that is already scheduled

Updates an email address metadata

Updates details about a specific evaluation form version in the specified A This API is in preview release for Amazon Connect and is subject to change Update the hours of operation override

This API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the s

Instructs Amazon Connect to resume the authentication process Updates timeouts for when human chat participants are to be considered in Updates your claimed phone number from its current Amazon Connect ins

Updates a phone number's metadata

Updates a predefined attribute for the specified Amazon Connect instance Updates a prompt

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is a subject to change the API i

Updates the outbound email address Id for a specified queue

This API is in preview release for Amazon Connect and is subject to change Updates the configuration settings for the specified quick connect

Updates the name and description of a quick connect

Whether agents with this routing profile will have their routing order calcu Updates the channels that agents can handle in the Contact Control Panel (

Updates the default outbound queue of a routing profile Updates the name and description of a routing profile

Updates the properties associated with a set of queues for a routing profile

Updates a rule for the specified Amazon Connect instance

Updates a security profile

Updates details about a specific task template in the specified Amazon Cor Updates the traffic distribution for a given traffic distribution group

Assigns the specified hierarchy group to the specified user

Updates the name of the user hierarchy group

Updates the user hierarchy structure: add, remove, and rename user hierarchy

Updates the identity information for the specified user

Updates the phone configuration settings for the specified user Updates the properties associated with the proficiencies of a user

Assigns the specified routing profile to the specified user

Assigns the specified security profiles to the specified user

Updates the view content of the given view identifier in the specified Ama Updates the view metadata

Examples

Not run:
svc <- connect()</pre>

connect campaigns ervice 11

```
svc$activate_evaluation_form(
  Foo = 123
)
### End(Not run)
```

connectcampaignservice

AmazonConnectCampaignService

Description

Provide APIs to create and manage Amazon Connect Campaigns.

Usage

```
connectcampaignservice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint C

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectcampaignservice(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
```

```
region = "string"
)
```

Operations

create_campaign delete_campaign delete_connect_instance_config delete_instance_onboarding_job describe_campaign get_campaign_state get_campaign_state_batch get_connect_instance_config get_instance_onboarding_job_status list_campaigns list_tags_for_resource pause_campaign put_dial_request_batch resume_campaign start_campaign start_instance_onboarding_job stop_campaign tag_resource untag_resource update_campaign_dialer_config update_campaign_name update_campaign_outbound_call_config Creates a campaign for the specified Amazon Connect account
Deletes a campaign from the specified Amazon Connect account
Deletes a connect instance config from the specified AWS account
Delete the Connect Campaigns onboarding job for the specified Amazon Connect

Describes the specific campaign

Get state of a campaign for the specified Amazon Connect account Get state of campaigns for the specified Amazon Connect account

Get the specific Connect instance config Get the specific instance onboarding job status

Provides summary information about the campaigns under the specified Amazon C

List tags for a resource

Pauses a campaign for the specified Amazon Connect account

Creates dials requests for the specified campaign Amazon Connect account

Stops a campaign for the specified Amazon Connect account Starts a campaign for the specified Amazon Connect account

Onboard the specific Amazon Connect instance to Connect Campaigns

Stops a campaign for the specified Amazon Connect account

Tag a resource Untag a resource

Updates the dialer config of a campaign Updates the name of a campaign

Updates the outbound call config of a campaign

Examples

```
## Not run:
svc <- connectcampaignservice()
svc$create_campaign(
   Foo = 123
)
## End(Not run)</pre>
```

connectcampaignservicev2

AmazonConnectCampaignServiceV2

Description

Provide APIs to create and manage Amazon Connect Campaigns.

Usage

```
connectcampaignservicev2(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectcampaignservicev2(</pre>
 config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
  credentials = list(
   creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

Operations

create_campaign
delete_campaign
delete_campaign_channel_subtype_config
delete_campaign_communication_limits
delete_campaign_communication_time
delete_campaign_communication_time
delete_connect_instance_config
delete_connect_instance_integration
delete_instance_onboarding_job
describe_campaign
get_campaign_state
get_campaign_state_batch
get_connect_instance_config
get_instance_onboarding_job_status

Deletes the channel subtype config of a campaign
Deletes the communication limits config for a campaign
Deletes the communication time config for a campaign
Deletes a connect instance config from the specified AWS account
Delete the integration for the specified Amazon Connect instance
Delete the Connect Campaigns onboarding job for the specified Amazon Conne
Describes the specific campaign
Get state of a campaign for the specified Amazon Connect account
Get state of campaigns for the specified Amazon Connect account
Get the specific Connect instance config

Creates a campaign for the specified Amazon Connect account

Get the specific instance onboarding job status

Deletes a campaign from the specified Amazon Connect account

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list_campaigns list_connect_instance_integrations list_tags_for_resource pause_campaign put_connect_instance_integration put_outbound_request_batch put_profile_outbound_request_batch resume_campaign start_campaign start_instance_onboarding_job stop_campaign tag_resource untag_resource update_campaign_channel_subtype_config update_campaign_communication_limits update_campaign_communication_time update_campaign_flow_association update_campaign_name update_campaign_schedule update_campaign_source

Provides summary information about the campaigns under the specified Amazon Provides summary information about the integration under the specified Connec List tags for a resource

Pauses a campaign for the specified Amazon Connect account

Put or update the integration for the specified Amazon Connect instance

Creates outbound requests for the specified campaign Amazon Connect account Takes in a list of profile outbound requests to be placed as part of an outbound c

Stops a campaign for the specified Amazon Connect account Starts a campaign for the specified Amazon Connect account

Onboard the specific Amazon Connect instance to Connect Campaigns

Stops a campaign for the specified Amazon Connect account

Tag a resource Untag a resource

Updates the channel subtype config of a campaign
Updates the communication limits config for a campaign
Updates the communication time config for a campaign
Updates the campaign flow associated with a campaign
Updates the name of a campaign
Updates the schedule for a campaign

Updates the campaign source with a campaign

Examples

```
## Not run:
svc <- connectcampaignservicev2()
svc$create_campaign(
  Foo = 123
)
## End(Not run)</pre>
```

connectcases

Amazon Connect Cases

Description

- · Cases actions
- Cases data types

With Amazon Connect Cases, your agents can track and manage customer issues that require multiple interactions, follow-up tasks, and teams in your contact center. A case represents a customer issue. It records the issue, the steps and interactions taken to resolve the issue, and the outcome. For more information, see Amazon Connect Cases in the Amazon Connect Administrator Guide.

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Usage

```
connectcases(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

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Service syntax

```
svc <- connectcases(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

Operations

batch_get_case_rule Gets a batch of case rules batch_get_field Returns the description for the list of fields in the request parameters batch_put_field_options Creates and updates a set of field options for a single select field in a Cases domain create_case If you provide a value for PerformedBy create case rule Creates a new case rule create_domain Creates a domain, which is a container for all case data, such as cases, fields, templates and la create field Creates a field in the Cases domain Creates a layout in the Cases domain create_layout create related item Creates a related item (comments, tasks, and contacts) and associates it with a case Creates a template in the Cases domain create_template delete_case_rule Deletes a case rule delete_domain Deletes a Cases domain delete_field Deletes a field from a cases template

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delete_layout Deletes a layout from a cases template

delete_template Deletes a cases template

get_case Returns information about a specific case if it exists get_case_audit_events Returns the audit history about a specific case if it exists

get_case_event_configuration Returns the case event publishing configuration

get_domain Returns information about a specific domain if it exists

get_layout Returns the details for the requested layout get_template Returns the details for the requested template

list_case_rules Lists all case rules in a Cases domain list_cases_for_contact Lists cases for a given contact

list_domains Lists all cases domains in the Amazon Web Services account list_field_options Lists all of the field options for a field identifier in the domain

list_fields Lists all fields in a Cases domain

list_layouts Lists all layouts in the given cases domain

list_tags_for_resource Lists tags for a resource

list_templates Lists all of the templates in a Cases domain put_case_event_configuration Adds case event publishing configuration

search_cases Searches for cases within their associated Cases domain search_related_items Searches for related items that are associated with a case

tag_resource Adds tags to a resource untag_resource Untags a resource

update_case If you provide a value for PerformedBy

update_fieldUpdates the properties of an existing fieldupdate_layoutUpdates the attributes of an existing layoutupdate_templateUpdates the attributes of an existing template

Examples

```
## Not run:
svc <- connectcases()
svc$batch_get_case_rule(
  Foo = 123
)
## End(Not run)</pre>
```

connectcontactlens

Amazon Connect Contact Lens

Description

Contact Lens actions

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Contact Lens data types

Amazon Connect Contact Lens enables you to analyze conversations between customer and agents, by using speech transcription, natural language processing, and intelligent search capabilities. It performs sentiment analysis, detects issues, and enables you to automatically categorize contacts.

Amazon Connect Contact Lens provides both real-time and post-call analytics of customer-agent conversations. For more information, see Analyze conversations using speech analytics in the Amazon Connect Administrator Guide.

Usage

```
connectcontactlens(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.

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• anonymous: Set anonymous credentials.

endpoint Optional shorthand for complete URL to use for the constructed client. region Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectcontactlens(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

Operations

list_realtime_contact_analysis_segments Provides a list of analysis segments for a real-time analysis session

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Examples

```
## Not run:
svc <- connectcontactlens()
svc$list_realtime_contact_analysis_segments(
   Foo = 123
)
## End(Not run)</pre>
```

connectparticipant

Amazon Connect Participant Service

Description

- Participant Service actions
- Participant Service data types

Amazon Connect is an easy-to-use omnichannel cloud contact center service that enables companies of any size to deliver superior customer service at a lower cost. Amazon Connect communications capabilities make it easy for companies to deliver personalized interactions across communication channels, including chat.

Use the Amazon Connect Participant Service to manage participants (for example, agents, customers, and managers listening in), and to send messages and events within a chat contact. The APIs in the service enable the following: sending chat messages, attachment sharing, managing a participant's connection state and message events, and retrieving chat transcripts.

Usage

```
connectparticipant(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.

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- anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectparticipant(</pre>
 config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
   region = "string",
   close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
```

```
sts_regional_endpoint = "string"
),
credentials = list(
    creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
),
endpoint = "string",
region = "string"
```

Operations

cancel_participant_authentication
complete_attachment_upload
create_participant_connection
describe_view
disconnect_participant
get_attachment
get_authentication_url
get_transcript
send_event
send_message
start_attachment_upload

Cancels the authentication session

Allows you to confirm that the attachment has been uploaded using the pre-signed URL pr

Creates the participant's connection

Retrieves the view for the specified view token

Disconnects a participant

Provides a pre-signed URL for download of a completed attachment

Retrieves the AuthenticationUrl for the current authentication session for the Authenticate

Retrieves a transcript of the session, including details about any attachments

The application/vnd Sends a message

Provides a pre-signed Amazon S3 URL in response for uploading the file directly to S3

Examples

```
## Not run:
svc <- connectparticipant()
svc$cancel_participant_authentication(
   Foo = 123
)
## End(Not run)</pre>
```

Description

Amazon Connect Wisdom delivers agents the information they need to solve customer issues as they're actively speaking with customers. Agents can search across connected repositories from within their agent desktop to find answers quickly. Use Amazon Connect Wisdom to create an assistant and a knowledge base, for example, or manage content by uploading custom files.

Usage

```
connectwisdomservice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client. Optional shorthand for AWS Region used in instantiating the client.

region

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectwisdomservice(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

Operations

create_assistant
create_assistant_association
create_content
create_knowledge_base
create_quick_response
create_session
delete_assistant
delete_assistant_association

Creates an Amazon Connect Wisdom assistant

Creates an association between an Amazon Connect Wisdom assistant and another r

Creates Wisdom content Creates a knowledge base

Creates a Wisdom quick response

Creates a session Deletes an assistant

Deletes an assistant association

delete_content Deletes the content

delete_import_job Deletes the quick response import job

delete_knowledge_baseDeletes the knowledge basedelete_quick_responseDeletes a quick response

get_assistant Retrieves information about an assistant

get_assistant_association Retrieves information about an assistant association

get_content Retrieves content, including a pre-signed URL to download the content

get_content_summary Retrieves summary information about the content

get_import_job
Retrieves the started import job

get_knowledge_base Retrieves information about the knowledge base

get_quick_response Retrieves the quick response

get_recommendationsRetrieves recommendations for the specified sessionget_sessionRetrieves information for a specified session

list_assistant_associations Lists information about assistant associations

list_assistants Lists information about assistants

list_contents Lists the content

list_import_jobs Lists information about import jobs

list_quick_responses
Lists information about quick response
list_tags_for_resource
Lists the tags for the specified resource

query_assistant Performs a manual search against the specified assistant

remove_knowledge_base_template_uri Removes a URI template from a knowledge base search_content Searches for content in a specified knowledge base

search_quick_responses Searches existing Wisdom quick responses in a Wisdom knowledge base

search sessions Searches for sessions

start_content_upload Get a URL to upload content to a knowledge base

start_import_job Start an asynchronous job to import Wisdom resources from an uploaded source file

tag_resource Adds the specified tags to the specified resource untag_resource Removes the specified tags from the specified resource

update_content Updates information about the content

Examples

```
## Not run:
svc <- connectwisdomservice()
svc$create_assistant(
   Foo = 123
)
## End(Not run)</pre>
```

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customerprofiles

Amazon Connect Customer Profiles

Description

- · Customer Profiles actions
- Customer Profiles data types

Amazon Connect Customer Profiles is a unified customer profile for your contact center that has prebuilt connectors powered by AppFlow that make it easy to combine customer information from third party applications, such as Salesforce (CRM), ServiceNow (ITSM), and your enterprise resource planning (ERP), with contact history from your Amazon Connect contact center.

For more information about the Amazon Connect Customer Profiles feature, see Use Customer Profiles in the *Amazon Connect Administrator's Guide*.

Usage

```
customerprofiles(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

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credentials Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret access key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- customerprofiles(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
```

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```
region = "string"
```

Operations

add_profile_key Associates a new key value with a specific profile, such as a Contact Record Con batch_get_calculated_attribute_for_profile Fetch the possible attribute values given the attribute name batch_get_profile Get a batch of profiles create_calculated_attribute_definition Creates a new calculated attribute definition create domain Creates a domain, which is a container for all customer data, such as customer procreate_event_stream Creates an event stream, which is a subscription to real-time events, such as whe create_event_trigger Creates an event trigger, which specifies the rules when to perform action based create_integration_workflow Creates an integration workflow Creates a standard profile create_profile Creates a segment definition associated to the given domain create_segment_definition

create_segment_estimate Creates a segment estimate query create_segment_snapshot Triggers a job to export a segment to a specified destination

delete_calculated_attribute_definition Deletes an existing calculated attribute definition

Deletes a specific domain and all of its customer data, such as customer profile a delete_domain Disables and deletes the specified event stream delete_event_stream delete_event_trigger Disable and deletes the Event Trigger

delete_integration Removes an integration from a specific domain

Deletes the standard customer profile and all data pertaining to the profile delete_profile

delete_profile_key Removes a searchable key from a customer profile

delete_profile_object Removes an object associated with a profile of a given ProfileObjectType Removes a ProfileObjectType from a specific domain as well as removes all the

delete_profile_object_type

delete_segment_definition Deletes a segment definition from the domain Deletes the specified workflow and all its corresponding resources delete_workflow

detect_profile_object_type The process of detecting profile object type mapping by using given objects get_auto_merging_preview Tests the auto-merging settings of your Identity Resolution Job without merging get_calculated_attribute_definition Provides more information on a calculated attribute definition for Customer Prof.

get_calculated_attribute_for_profile Retrieve a calculated attribute for a customer profile

get_domain Returns information about a specific domain Returns information about the specified event stream in a specific domain get_event_stream

Get a specific Event Trigger from the domain get_event_trigger

get_identity_resolution_job Returns information about an Identity Resolution Job in a specific domain

get_integration Returns an integration for a domain

Before calling this API, use CreateDomain or UpdateDomain to enable identity is get_matches Returns the object types for a specific domain

get_profile_object_type get_profile_object_type_template Returns the template information for a specific object type

get_segment_definition Gets a segment definition from the domain get_segment_estimate Gets the result of a segment estimate query

get_segment_membership Determines if the given profiles are within a segment get_segment_snapshot Retrieve the latest status of a segment snapshot Returns a set of profiles that belong to the same matching group using the match

get_similar_profiles get_workflow Get details of specified workflow get_workflow_steps Get granular list of steps in workflow

list_account_integrations Lists all of the integrations associated to a specific URI in the AWS account

list_calculated_attribute_definitions list_calculated_attributes_for_profile list domains list_event_streams list_event_triggers list_identity_resolution_jobs list_integrations list_object_type_attributes list_profile_attribute_values list_profile_objects list_profile_object_types list_profile_object_type_templates list_rule_based_matches list_segment_definitions list_tags_for_resource list_workflows merge_profiles put_integration put_profile_object put_profile_object_type $search_profiles$ tag resource untag_resource update_calculated_attribute_definition update_domain update_event_trigger

Lists calculated attribute definitions for Customer Profiles Retrieve a list of calculated attributes for a customer profile

Returns a list of all the domains for an AWS account that have been created

Returns a list of all the event streams in a specific domain

List all Event Triggers under a domain

Lists all of the Identity Resolution Jobs in your domain

Lists all of the integrations in your domain

Fetch the possible attribute values given the attribute name Fetch the possible attribute values given the attribute name

Returns a list of objects associated with a profile of a given ProfileObjectType

Lists all of the templates available within the service Lists all of the template information for object types Returns a set of MatchIds that belong to the given domain

Lists all segment definitions under a domain

Displays the tags associated with an Amazon Connect Customer Profiles resource

Query to list all workflows

Runs an AWS Lambda job that does the following:

Adds an integration between the service and a third-party service, which include

Adds additional objects to customer profiles of a given ObjectType

Defines a ProfileObjectType

Searches for profiles within a specific domain using one or more predefined search Assigns one or more tags (key-value pairs) to the specified Amazon Connect Cus Removes one or more tags from the specified Amazon Connect Customer Profile

Updates an existing calculated attribute definition

Updates the properties of a domain, including creating or selecting a dead letter of

Update the properties of an Event Trigger

Updates the properties of a profile

Examples

update_profile

```
## Not run:
svc <- customerprofiles()
svc$add_profile_key(
   Foo = 123
)
## End(Not run)</pre>
```

pinpoint

Amazon Pinpoint

Description

Doc Engage API - Amazon Pinpoint API

Usage

```
pinpoint(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - **anonymous**: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpoint(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
 ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

Operations

create_app
create_campaign
create_email_template
create_export_job
create_import_job
create_in_app_template
create_journey
create_push_template
create_recommender_configuration
create_segment
create_sms_template
create_voice_template
delete_adm_channel

Creates an application

Creates a new campaign for an application or updates the settings of an existin Creates a message template for messages that are sent through the email chann Creates an export job for an application

Creates an import job for an application

Creates a new message template for messages using the in-app message chann Creates a journey for an application

Creates a message template for messages that are sent through a push notificate Creates an Amazon Pinpoint configuration for a recommender model

Creates a new segment for an application or updates the configuration, dimensions. Creates a message template for messages that are sent through the SMS channel Creates a message template for messages that are sent through the voice channel Disables the ADM channel for an application and deletes any existing settings

delete_apns_channel delete_apns_sandbox_channel delete_apns_voip_channel delete_apns_voip_sandbox_channel delete_app delete_baidu_channel delete_campaign delete_email_channel delete_email_template delete_endpoint delete_event_stream delete_gcm_channel delete_in_app_template delete_journey delete_push_template delete_recommender_configuration delete_segment delete_sms_channel delete_sms_template delete_user_endpoints delete_voice_channel delete_voice_template get_adm_channel get_apns_channel get_apns_sandbox_channel get_apns_voip_channel get_apns_voip_sandbox_channel get_app get_application_date_range_kpi get_application_settings get_apps get_baidu_channel get_campaign get_campaign_activities get_campaign_date_range_kpi get_campaigns get_campaign_version get_campaign_versions get_channels get_email_channel get_email_template get_endpoint get_event_stream get_export_job get_export_jobs get_gcm_channel get_import_job get_import_jobs

Disables the APNs channel for an application and deletes any existing settings Disables the APNs sandbox channel for an application and deletes any existing Disables the APNs VoIP channel for an application and deletes any existing se Disables the APNs VoIP sandbox channel for an application and deletes any ex Deletes an application

Disables the Baidu channel for an application and deletes any existing settings Deletes a campaign from an application

Disables the email channel for an application and deletes any existing settings Deletes a message template for messages that were sent through the email chan Deletes an endpoint from an application

Deletes the event stream for an application

Disables the GCM channel for an application and deletes any existing settings Deletes a message template for messages sent using the in-app message channel Deletes a journey from an application

Deletes a message template for messages that were sent through a push notifical Deletes an Amazon Pinpoint configuration for a recommender model

Deletes a segment from an application

Disables the SMS channel for an application and deletes any existing settings to Deletes a message template for messages that were sent through the SMS channel for the state of the state

Deletes all the endpoints that are associated with a specific user ID Disables the voice channel for an application and deletes any existing settings

Disables the voice channel for an application and deletes any existing settings. Deletes a message template for messages that were sent through the voice char Retrieves information about the status and settings of the ADM channel for an Retrieves information about the status and settings of the APNs channel for an Retrieves information about the status and settings of the APNs sandbox channel for the Retrieves information about the status and settings of the APNs VoIP channel for the Retrieves information about the status and settings of the APNs VoIP sandbox

Retrieves information about an application

Retrieves (queries) pre-aggregated data for a standard metric that applies to an Retrieves information about the settings for an application

Retrieves information about all the applications that are associated with your A Retrieves information about the status and settings of the Baidu channel for an Retrieves information about the status, configuration, and other settings for a c Retrieves information about all the activities for a campaign

Retrieves (queries) pre-aggregated data for a standard metric that applies to a configuration about the status, configuration, and other settings for all Retrieves information about the status, configuration, and other settings for a settineves information about the status, configuration, and other settings for all Retrieves information about the history and status of each channel for an application about the status and settings of the email channel for an Retrieves the content and settings of a message template for messages that are Retrieves information about the settings and attributes of a specific endpoint for

Retrieves information about the event stream settings for an application Retrieves information about the status and settings of a specific export job for a Retrieves information about the status and settings of all the export jobs for an Retrieves information about the status and settings of the GCM channel for an Retrieves information about the status and settings of a specific import job for Retrieves information about the status and settings of all the import jobs for an

get_in_app_messages get_in_app_template get_journey get_journey_date_range_kpi get_journey_execution_activity_metrics get_journey_execution_metrics get_journey_run_execution_activity_metrics get_journey_run_execution_metrics get_journey_runs get_push_template get_recommender_configuration get_recommender_configurations get_segment get_segment_export_jobs get_segment_import_jobs get_segments get_segment_version get_segment_versions get_sms_channel get_sms_template get_user_endpoints get_voice_channel get_voice_template list_journeys list_tags_for_resource list_templates list_template_versions phone_number_validate put_events put_event_stream remove_attributes send_messages send_otp_message send_users_messages tag_resource untag_resource update_adm_channel update_apns_channel update_apns_sandbox_channel update_apns_voip_channel update_apns_voip_sandbox_channel update_application_settings update_baidu_channel update_campaign update_email_channel update_email_template update_endpoint update_endpoints_batch

Retrieves the in-app messages targeted for the provided endpoint ID

Retrieves the content and settings of a message template for messages sent through Retrieves information about the status, configuration, and other settings for a journel Retrieves (queries) pre-aggregated data for a standard engagement metric that approximate (queries) pre-aggregated data for a standard execution metric that approximate (queries) pre-aggregated data for a standard execution metric that approximate (queries) pre-aggregated data for a standard run execution metric that Retrieves (queries) pre-aggregated data for a standard run execution metric that Provides information about the runs of a journey

Retrieves the content and settings of a message template for messages that are Retrieves information about an Amazon Pinpoint configuration for a recomme Retrieves information about all the recommender model configurations that are Retrieves information about the configuration, dimension, and other settings for Retrieves information about the status and settings of the export jobs for a segr Retrieves information about the status and settings of the import jobs for a segi Retrieves information about the configuration, dimension, and other settings for Retrieves information about the configuration, dimension, and other settings for Retrieves information about the configuration, dimension, and other settings for Retrieves information about the status and settings of the SMS channel for an a Retrieves the content and settings of a message template for messages that are Retrieves information about all the endpoints that are associated with a specific Retrieves information about the status and settings of the voice channel for an Retrieves the content and settings of a message template for messages that are Retrieves information about the status, configuration, and other settings for all Retrieves all the tags (keys and values) that are associated with an application,

Retrieves information about a phone number

Creates a new event to record for endpoints, or creates or updates endpoint dat Creates a new event stream for an application or updates the settings of an exis Removes one or more custom attributes, of the same attribute type, from the ap Creates and sends a direct message

Retrieves information about all the message templates that are associated with

Retrieves information about all the versions of a specific message template

Send an OTP message

Creates and sends a message to a list of users

Adds one or more tags (keys and values) to an application, campaign, message Removes one or more tags (keys and values) from an application, campaign, menables the ADM channel for an application or updates the status and settings Enables the APNs channel for an application or updates the status and settings Enables the APNs sandbox channel for an application or updates the status and Enables the APNs VoIP channel for an application or updates the status and set Enables the APNs VoIP sandbox channel for an application or updates the status and Updates the settings for an application

Enables the Baidu channel for an application or updates the status and settings Updates the configuration and other settings for a campaign

Enables the email channel for an application or updates the status and settings Updates an existing message template for messages that are sent through the electron creates a new endpoint for an application or updates the settings and attributes Creates a new batch of endpoints for an application or updates the settings and

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```
update_gcm_channel
update_in_app_template
update_journey
update_journey_state
update_push_template
update_recommender_configuration
update_segment
update_sms_channel
update_sms_template
update_template_active_version
update_voice_channel
update_voice_template
verify_otp_message
```

Enables the GCM channel for an application or updates the status and settings Updates an existing message template for messages sent through the in-app me Updates the configuration and other settings for a journey Cancels (stops) an active journey

Updates an existing message template for messages that are sent through a pust Updates an Amazon Pinpoint configuration for a recommender model Creates a new segment for an application or updates the configuration, dimensionables the SMS channel for an application or updates the status and settings of Updates an existing message template for messages that are sent through the S

Changes the status of a specific version of a message template to active Enables the voice channel for an application or updates the status and settings Updates an existing message template for messages that are sent through the verify an OTP

Examples

```
## Not run:
svc <- pinpoint()
svc$create_app(
   Foo = 123
)
## End(Not run)</pre>
```

pinpointemail

Amazon Pinpoint Email Service

Description

Welcome to the *Amazon Pinpoint Email API Reference*. This guide provides information about the Amazon Pinpoint Email API (version 1.0), including supported operations, data types, parameters, and schemas.

Amazon Pinpoint is an AWS service that you can use to engage with your customers across multiple messaging channels. You can use Amazon Pinpoint to send email, SMS text messages, voice messages, and push notifications. The Amazon Pinpoint Email API provides programmatic access to options that are unique to the email channel and supplement the options provided by the Amazon Pinpoint API.

If you're new to Amazon Pinpoint, you might find it helpful to also review the Amazon Pinpoint Developer Guide. The Amazon Pinpoint Developer Guide provides tutorials, code samples, and procedures that demonstrate how to use Amazon Pinpoint features programmatically and how to integrate Amazon Pinpoint functionality into mobile apps and other types of applications. The guide also provides information about key topics such as Amazon Pinpoint integration with other AWS services and the limits that apply to using the service.

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The Amazon Pinpoint Email API is available in several AWS Regions and it provides an endpoint for each of these Regions. For a list of all the Regions and endpoints where the API is currently available, see AWS Service Endpoints in the Amazon Web Services General Reference. To learn more about AWS Regions, see Managing AWS Regions in the Amazon Web Services General Reference.

In each Region, AWS maintains multiple Availability Zones. These Availability Zones are physically isolated from each other, but are united by private, low-latency, high-throughput, and highly redundant network connections. These Availability Zones enable us to provide very high levels of availability and redundancy, while also minimizing latency. To learn more about the number of Availability Zones that are available in each Region, see AWS Global Infrastructure.

Usage

```
pinpointemail(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- **close_connection**: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key

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- session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpointemail(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

Operations

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create_configuration_set create_configuration_set_event_destination create_dedicated_ip_pool create_deliverability_test_report create_email_identity delete_configuration_set delete_configuration_set_event_destination delete_dedicated_ip_pool delete_email_identity get_account get_blacklist_reports get_configuration_set get_configuration_set_event_destinations get_dedicated_ip get_dedicated_ips get_deliverability_dashboard_options get_deliverability_test_report get_domain_deliverability_campaign get_domain_statistics_report get_email_identity list_configuration_sets list_dedicated_ip_pools list_deliverability_test_reports list_domain_deliverability_campaigns list_email_identities list_tags_for_resource put_account_dedicated_ip_warmup_attributes put_account_sending_attributes put_configuration_set_delivery_options put_configuration_set_reputation_options put_configuration_set_sending_options put_configuration_set_tracking_options put_dedicated_ip_in_pool put_dedicated_ip_warmup_attributes put_deliverability_dashboard_option put_email_identity_dkim_attributes put_email_identity_feedback_attributes put_email_identity_mail_from_attributes send_email tag_resource untag_resource update_configuration_set_event_destination

Create a configuration set Create an event destination

Create a new pool of dedicated IP addresses Create a new predictive inbox placement test

Verifies an email identity for use with Amazon Pinpoint

Delete an existing configuration set

Delete an event destination Delete a dedicated IP pool

Deletes an email identity that you previously verified for use with Amazon P Obtain information about the email-sending status and capabilities of your A Retrieve a list of the blacklists that your dedicated IP addresses appear on Get information about an existing configuration set, including the dedicated I

Retrieve a list of event destinations that are associated with a configuration se Get information about a dedicated IP address, including the name of the dedi List the dedicated IP addresses that are associated with your Amazon Pinpoir Retrieve information about the status of the Deliverability dashboard for your

Retrieve the results of a predictive inbox placement test

Retrieve all the deliverability data for a specific campaign

Retrieve inbox placement and engagement rates for the domains that you use Provides information about a specific identity associated with your Amazon I List all of the configuration sets associated with your Amazon Pinpoint accounts List all of the dedicated IP pools that exist in your Amazon Pinpoint account Show a list of the predictive inbox placement tests that you've performed, reg Retrieve deliverability data for all the campaigns that used a specific domain

Returns a list of all of the email identities that are associated with your Amaz Retrieve a list of the tags (keys and values) that are associated with a specifie

Enable or disable the automatic warm-up feature for dedicated IP addresses Enable or disable the ability of your account to send email

Associate a configuration set with a dedicated IP pool

Enable or disable collection of reputation metrics for emails that you send us Enable or disable email sending for messages that use a particular configuration Specify a custom domain to use for open and click tracking elements in emai Move a dedicated IP address to an existing dedicated IP pool

Put dedicated ip warmup attributes

Enable or disable the Deliverability dashboard for your Amazon Pinpoint acc Used to enable or disable DKIM authentication for an email identity

Used to enable or disable feedback forwarding for an identity

Used to enable or disable the custom Mail-From domain configuration for an

Sends an email message

Add one or more tags (keys and values) to a specified resource Remove one or more tags (keys and values) from a specified resource Update the configuration of an event destination for a configuration set

Examples

Not run: svc <- pinpointemail()</pre> 40 pinpointsmsvoice

```
svc$create_configuration_set(
  Foo = 123
)
### End(Not run)
```

pinpointsmsvoice

Amazon Pinpoint SMS and Voice Service

Description

Pinpoint SMS and Voice Messaging public facing APIs

Usage

```
pinpointsmsvoice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials Optional credentials shorthand for the config parameter

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- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpointsmsvoice(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string";
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    profile = "string",
    anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

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Operations

```
create_configuration_set
create_configuration_set_event_destination
delete_configuration_set
delete_configuration_set_event_destination
get_configuration_set_event_destinations
list_configuration_sets
send_voice_message
update_configuration_set_event_destination
```

Create a new configuration set
Create a new event destination in a configuration set
Deletes an existing configuration set
Deletes an event destination in a configuration set
Obtain information about an event destination, including the types of events it is
List all of the configuration sets associated with your Amazon Pinpoint account

Create a new voice message and send it to a recipient's phone number Update an event destination in a configuration set

Examples

```
## Not run:
svc <- pinpointsmsvoice()
svc$create_configuration_set(
   Foo = 123
)
## End(Not run)</pre>
```

pinpointsmsvoicev2

Amazon Pinpoint SMS Voice V2

Description

Welcome to the AWS End User Messaging SMS and Voice, version 2 API Reference. This guide provides information about AWS End User Messaging SMS and Voice, version 2 API resources, including supported HTTP methods, parameters, and schemas.

Amazon Pinpoint is an Amazon Web Services service that you can use to engage with your recipients across multiple messaging channels. The AWS End User Messaging SMS and Voice, version 2 API provides programmatic access to options that are unique to the SMS and voice channels. AWS End User Messaging SMS and Voice, version 2 resources such as phone numbers, sender IDs, and opt-out lists can be used by the Amazon Pinpoint API.

If you're new to AWS End User Messaging SMS and Voice, it's also helpful to review the AWS End User Messaging SMS User Guide. The AWS End User Messaging SMS User Guide provides tutorials, code samples, and procedures that demonstrate how to use AWS End User Messaging SMS and Voice features programmatically and how to integrate functionality into mobile apps and other types of applications. The guide also provides key information, such as AWS End User Messaging SMS and Voice integration with other Amazon Web Services services, and the quotas that apply to use of the service.

Regional availability

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The AWS End User Messaging SMS and Voice version 2 API Reference is available in several Amazon Web Services Regions and it provides an endpoint for each of these Regions. For a list of all the Regions and endpoints where the API is currently available, see Amazon Web Services Service Endpoints and Amazon Pinpoint endpoints and quotas in the Amazon Web Services General Reference. To learn more about Amazon Web Services Regions, see Managing Amazon Web Services Regions in the Amazon Web Services General Reference.

In each Region, Amazon Web Services maintains multiple Availability Zones. These Availability Zones are physically isolated from each other, but are united by private, low-latency, high-throughput, and highly redundant network connections. These Availability Zones enable us to provide very high levels of availability and redundancy, while also minimizing latency. To learn more about the number of Availability Zones that are available in each Region, see Amazon Web Services Global Infrastructure.

Usage

```
pinpointsmsvoicev2(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret access key: AWS secret access key
 - * session_token: AWS temporary session token
 - **profile**: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID

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- secret_access_key: AWS secret access key
- session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpointsmsvoicev2(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string";
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    profile = "string",
    anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

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Operations

associate_origination_identity associate_protect_configuration create_configuration_set create_event_destination create_opt_out_list create_pool create_protect_configuration create_registration create_registration_association create_registration_attachment create_registration_version create_verified_destination_number delete_account_default_protect_configuration delete_configuration_set delete_default_message_type delete_default_sender_id delete_event_destination delete_keyword $delete_media_message_spend_limit_override$ delete_opted_out_number delete_opt_out_list delete_pool delete_protect_configuration delete_protect_configuration_rule_set_number_override delete_registration delete_registration_attachment delete_registration_field_value delete_resource_policy delete_text_message_spend_limit_override delete_verified_destination_number delete_voice_message_spend_limit_override describe_account_attributes describe_account_limits describe_configuration_sets describe_keywords describe_opted_out_numbers describe_opt_out_lists describe_phone_numbers describe_pools describe_protect_configurations describe_registration_attachments describe_registration_field_definitions describe_registration_field_values describe_registrations describe_registration_section_definitions describe_registration_type_definitions

Associates the specified origination identity with a pool Associate a protect configuration with a configuration set Creates a new configuration set Creates a new event destination in a configuration set Creates a new opt-out list Creates a new pool and associates the specified origination identity Create a new protect configuration Creates a new registration based on the RegistrationType field Associate the registration with an origination identity such as a pho-Create a new registration attachment to use for uploading a file or a Create a new version of the registration and increase the VersionNu You can only send messages to verified destination numbers when Removes the current account default protect configuration Deletes an existing configuration set Deletes an existing default message type on a configuration set Deletes an existing default sender ID on a configuration set Deletes an existing event destination Deletes an existing keyword from an origination phone number or Deletes an account-level monthly spending limit override for sendi Deletes an existing opted out destination phone number from the sp Deletes an existing opt-out list Deletes an existing pool Permanently delete the protect configuration Permanently delete the protect configuration rule set number overri Permanently delete an existing registration from your account Permanently delete the specified registration attachment Delete the value in a registration form field Deletes the resource-based policy document attached to the AWS F Deletes an account-level monthly spending limit override for sendi Delete a verified destination phone number Deletes an account level monthly spend limit override for sending Describes attributes of your Amazon Web Services account Describes the current AWS End User Messaging SMS and Voice S Describes the specified configuration sets or all in your account Describes the specified keywords or all keywords on your originati Describes the specified opted out destination numbers or all opted Describes the specified opt-out list or all opt-out lists in your account Describes the specified origination phone number, or all the phone Retrieves the specified pools or all pools associated with your Ama Retrieves the protect configurations that match any of filters Retrieves the specified registration attachments or all registration at Retrieves the specified registration type field definitions Retrieves the specified registration field values

Retrieves the specified registrations

Retrieves the specified registration section definitions

Retrieves the specified registration type definitions

describe_registration_versions

describe_sender_ids describe_spend_limits describe_verified_destination_numbers disassociate_origination_identity disassociate_protect_configuration discard_registration_version get_protect_configuration_country_rule_set get_resource_policy list_pool_origination_identities list_protect_configuration_rule_set_number_overrides list_registration_associations list_tags_for_resource put_keyword put_message_feedback put_opted_out_number put_protect_configuration_rule_set_number_override put_registration_field_value put_resource_policy release_phone_number release_sender_id request_phone_number request_sender_id send_destination_number_verification_code send_media_message send_text_message send_voice_message set_account_default_protect_configuration set_default_message_feedback_enabled set_default_message_type set_default_sender_id set_media_message_spend_limit_override set_text_message_spend_limit_override set_voice_message_spend_limit_override submit_registration_version tag_resource untag_resource update_event_destination update_phone_number update_pool update_protect_configuration update_protect_configuration_country_rule_set update_sender_id

verify_destination_number

Retrieves the specified registration version Describes the specified SenderIds or all SenderIds associated with Describes the current monthly spend limits for sending voice and to Retrieves the specified verified destination numbers Removes the specified origination identity from an existing pool Disassociate a protect configuration from a configuration set Discard the current version of the registration Retrieve the CountryRuleSet for the specified NumberCapability fr Retrieves the JSON text of the resource-based policy document atta Lists all associated origination identities in your pool Retrieve all of the protect configuration rule set number overrides t Retrieve all of the origination identities that are associated with a re List all tags associated with a resource Creates or updates a keyword configuration on an origination phon Set the MessageFeedbackStatus as RECEIVED or FAILED for the Creates an opted out destination phone number in the opt-out list Create or update a RuleSetNumberOverride and associate it with a Creates or updates a field value for a registration Attaches a resource-based policy to a AWS End User Messaging S Releases an existing origination phone number in your account Releases an existing sender ID in your account Request an origination phone number for use in your account Request a new sender ID that doesn't require registration Before you can send test messages to a verified destination phone r Creates a new multimedia message (MMS) and sends it to a recipie Creates a new text message and sends it to a recipient's phone num Allows you to send a request that sends a voice message Set a protect configuration as your account default Sets a configuration set's default for message feedback Sets the default message type on a configuration set Sets default sender ID on a configuration set

Sets an account level monthly spend limit override for sending MN Sets an account level monthly spend limit override for sending text Sets an account level monthly spend limit override for sending text Submit the specified registration for review and approval

Adds or overwrites only the specified tags for the specified resourc Removes the association of the specified tags from a resource Updates an existing event destination in a configuration set

Updates the configuration of an existing origination phone number

Updates the configuration of an existing pool

Update the setting for an existing protect configuration

Update a country rule set to ALLOW or BLOCK messages to be se

Updates the configuration of an existing sender ID

Use the verification code that was received by the verified destinati

Examples

```
## Not run:
svc <- pinpointsmsvoicev2()
svc$associate_origination_identity(
   Foo = 123
)
## End(Not run)</pre>
```

ses

Amazon Simple Email Service

Description

This document contains reference information for the Amazon Simple Email Service (Amazon SES) API, version 2010-12-01. This document is best used in conjunction with the Amazon SES Developer Guide.

For a list of Amazon SES endpoints to use in service requests, see Regions and Amazon SES in the Amazon SES Developer Guide.

This documentation contains reference information related to the following:

- Amazon SES API Actions
- Amazon SES API Data Types
- Common Parameters
- Common Errors

Usage

```
ses(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.

- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- ses(
 config = list(
   credentials = list(
     creds = list(
       access_key_id = "string",
       secret_access_key = "string",
       session_token = "string"
     ),
     profile = "string",
     anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
   close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
 credentials = list(
```

```
creds = list(
     access_key_id = "string",
     secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

Operations

clone_receipt_rule_set create_configuration_set create_configuration_set_event_destination create_configuration_set_tracking_options create_custom_verification_email_template create_receipt_filter create_receipt_rule create_receipt_rule_set create_template delete_configuration_set delete_configuration_set_event_destination delete_configuration_set_tracking_options delete_custom_verification_email_template delete_identity delete_identity_policy delete_receipt_filter delete_receipt_rule delete_receipt_rule_set delete_template delete_verified_email_address describe_active_receipt_rule_set describe_configuration_set describe_receipt_rule describe_receipt_rule_set get_account_sending_enabled get_custom_verification_email_template get_identity_dkim_attributes get_identity_mail_from_domain_attributes get_identity_notification_attributes get_identity_policies get_identity_verification_attributes get_send_quota get_send_statistics get_template

Creates a receipt rule set by cloning an existing one

Creates a configuration set

Creates a configuration set event destination

Creates an association between a configuration set and a custom dom

Creates a new custom verification email template

Creates a new IP address filter

Creates a receipt rule

Creates an empty receipt rule set

Creates an email template Deletes a configuration set

Deletes a configuration set event destination

Deletes an association between a configuration set and a custom dom

Deletes an existing custom verification email template

Deletes the specified identity (an email address or a domain) from the

Deletes the specified sending authorization policy for the given ident Deletes the specified IP address filter

Deletes the specified receipt rule

Deletes the specified receipt rule set and all of the receipt rules it con

Deletes an email template

Deprecated

Returns the metadata and receipt rules for the receipt rule set that is o

Returns the details of the specified configuration set

Returns the details of the specified receipt rule

Returns the details of the specified receipt rule set

Returns the email sending status of the Amazon SES account for the

Returns the custom email verification template for the template name

Returns the current status of Easy DKIM signing for an entity

Returns the custom MAIL FROM attributes for a list of identities (en

Given a list of verified identities (email addresses and/or domains), re

Returns the requested sending authorization policies for the given ide

Given a list of identities (email addresses and/or domains), returns th

Provides the sending limits for the Amazon SES account

Provides sending statistics for the current Amazon Web Services Reg Displays the template object (which includes the Subject line, HTMI

list_configuration_sets list_custom_verification_email_templates list_identities list_identity_policies list_receipt_filters list_receipt_rule_sets list_templates list_verified_email_addresses put_configuration_set_delivery_options put_identity_policy reorder_receipt_rule_set send_bounce send_bulk_templated_email send_custom_verification_email send_email send_raw_email send_templated_email set_active_receipt_rule_set set_identity_dkim_enabled set_identity_feedback_forwarding_enabled set_identity_headers_in_notifications_enabled set_identity_mail_from_domain set_identity_notification_topic set_receipt_rule_position test_render_template update_account_sending_enabled update_configuration_set_event_destination update_configuration_set_reputation_metrics_enabled update_configuration_set_sending_enabled update_configuration_set_tracking_options update_custom_verification_email_template update_receipt_rule update_template verify_domain_dkim verify_domain_identity verify_email_address verify_email_identity

Provides a list of the configuration sets associated with your Amazon Lists the existing custom verification email templates for your accound Returns a list containing all of the identities (email addresses and don Returns a list of sending authorization policies that are attached to the Lists the IP address filters associated with your Amazon Web Services Lists the receipt rule sets that exist under your Amazon Web Services Lists the email templates present in your Amazon SES account in the Deprecated

Adds or updates the delivery options for a configuration set

Adds or updates a sending authorization policy for the specified iden Reorders the receipt rules within a receipt rule set

Generates and sends a bounce message to the sender of an email you Composes an email message to multiple destinations

Adds an email address to the list of identities for your Amazon SES and Composes an email message and immediately queues it for sending Composes an email message and immediately queues it for sending Composes an email message using an email template and immediately

Sets the specified receipt rule set as the active receipt rule set

Enables or disables Easy DKIM signing of email sent from an identit Given an identity (an email address or a domain), enables or disables Given an identity (an email address or a domain), sets whether Amaz Enables or disables the custom MAIL FROM domain setup for a verification Service (Amazon SNS) topic to Sets the position of the specified receipt rule in the receipt rule set

Creates a preview of the MIME content of an email when provided w Enables or disables email sending across your entire Amazon SES ac

Updates the event destination of a configuration set

Enables or disables the publishing of reputation metrics for emails se Enables or disables email sending for messages sent using a specific Modifies an association between a configuration set and a custom do Updates an existing custom verification email template

Updates a receipt rule Updates an email template

Returns a set of DKIM tokens for a domain identity

Adds a domain to the list of identities for your Amazon SES account Deprecated

Adds an email address to the list of identities for your Amazon SES a

Examples

```
## Not run:
svc <- ses()
# The following example creates a receipt rule set by cloning an existing
# one:
svc$clone_receipt_rule_set(
   OriginalRuleSetName = "RuleSetToClone",
   RuleSetName = "RuleSetToCreate"</pre>
```

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)

End(Not run)

sesv2

Amazon Simple Email Service

Description

Amazon SES API v2

Amazon SES is an Amazon Web Services service that you can use to send email messages to your customers.

If you're new to Amazon SES API v2, you might find it helpful to review the Amazon Simple Email Service Developer Guide. The *Amazon SES Developer Guide* provides information and code samples that demonstrate how to use Amazon SES API v2 features programmatically.

Usage

```
sesv2(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - **profile**: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

· creds:

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- access_key_id: AWS access key ID
- secret_access_key: AWS secret access key
- session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- sesv2(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string";
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    profile = "string",
    anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

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Operations

batch_get_metric_data cancel_export_job create_configuration_set create_configuration_set_event_destination create_contact create_contact_list create_custom_verification_email_template create_dedicated_ip_pool create_deliverability_test_report create_email_identity create_email_identity_policy create_email_template create_export_job create_import_job create_multi_region_endpoint delete_configuration_set delete_configuration_set_event_destination delete_contact delete_contact_list delete_custom_verification_email_template delete_dedicated_ip_pool delete_email_identity delete_email_identity_policy delete_email_template delete_multi_region_endpoint delete_suppressed_destination get_account get_blacklist_reports get_configuration_set get_configuration_set_event_destinations get_contact get_contact_list get_custom_verification_email_template get_dedicated_ip get_dedicated_ip_pool get_dedicated_ips $get_deliverability_dashboard_options$ get_deliverability_test_report get_domain_deliverability_campaign get_domain_statistics_report get_email_identity get_email_identity_policies get_email_template get_export_job get_import_job get_message_insights

Retrieves batches of metric data collected based on your sending activity Cancels an export job Create a configuration set Create an event destination Creates a contact, which is an end-user who is receiving the email, and add Creates a contact list Creates a new custom verification email template Create a new pool of dedicated IP addresses Create a new predictive inbox placement test Starts the process of verifying an email identity Creates the specified sending authorization policy for the given identity (an Creates an email template Creates an export job for a data source and destination Creates an import job for a data destination Creates a multi-region endpoint (global-endpoint) Delete an existing configuration set Delete an event destination Removes a contact from a contact list Deletes a contact list and all of the contacts on that list Deletes an existing custom verification email template Delete a dedicated IP pool Deletes an email identity Deletes the specified sending authorization policy for the given identity (an Deletes an email template Deletes a multi-region endpoint (global-endpoint) Removes an email address from the suppression list for your account Obtain information about the email-sending status and capabilities of your Retrieve a list of the blacklists that your dedicated IP addresses appear on Get information about an existing configuration set, including the dedicated Retrieve a list of event destinations that are associated with a configuration Returns a contact from a contact list Returns contact list metadata Returns the custom email verification template for the template name you s Get information about a dedicated IP address, including the name of the de-Retrieve information about the dedicated pool List the dedicated IP addresses that are associated with your Amazon Web Retrieve information about the status of the Deliverability dashboard for yo Retrieve the results of a predictive inbox placement test Retrieve all the deliverability data for a specific campaign Retrieve inbox placement and engagement rates for the domains that you us Provides information about a specific identity, including the identity's verifi-Returns the requested sending authorization policies for the given identity (Displays the template object (which includes the subject line, HTML part a

Provides information about a specific message, including the from address,

Provides information about an export job Provides information about an import job 54 sesv2

get_multi_region_endpoint Displays the multi-region endpoint (global-endpoint) configuration get_suppressed_destination Retrieves information about a specific email address that's on the suppressi list_configuration_sets List all of the configuration sets associated with your account in the current Lists all of the contact lists available list_contact_lists list_contacts Lists the contacts present in a specific contact list list_custom_verification_email_templates Lists the existing custom verification email templates for your account in the list_dedicated_ip_pools List all of the dedicated IP pools that exist in your Amazon Web Services a list_deliverability_test_reports Show a list of the predictive inbox placement tests that you've performed, r list_domain_deliverability_campaigns Retrieve deliverability data for all the campaigns that used a specific domai list_email_identities Returns a list of all of the email identities that are associated with your Am list_email_templates Lists the email templates present in your Amazon SES account in the curre Lists all of the export jobs list_export_jobs list_import_jobs Lists all of the import jobs List the multi-region endpoints (global-endpoints) list_multi_region_endpoints Lists the recommendations present in your Amazon SES account in the cur list_recommendations list_suppressed_destinations Retrieves a list of email addresses that are on the suppression list for your a list_tags_for_resource Retrieve a list of the tags (keys and values) that are associated with a specif Enable or disable the automatic warm-up feature for dedicated IP addresses put_account_dedicated_ip_warmup_attributes Update your Amazon SES account details put_account_details Enable or disable the ability of your account to send email put_account_sending_attributes put_account_suppression_attributes Change the settings for the account-level suppression list put_account_vdm_attributes Update your Amazon SES account VDM attributes put_configuration_set_archiving_options Associate the configuration set with a MailManager archive put_configuration_set_delivery_options Associate a configuration set with a dedicated IP pool put_configuration_set_reputation_options Enable or disable collection of reputation metrics for emails that you send u put_configuration_set_sending_options Enable or disable email sending for messages that use a particular configuraput_configuration_set_suppression_options Specify the account suppression list preferences for a configuration set put_configuration_set_tracking_options Specify a custom domain to use for open and click tracking elements in em put_configuration_set_vdm_options Specify VDM preferences for email that you send using the configuration s put_dedicated_ip_in_pool Move a dedicated IP address to an existing dedicated IP pool put_dedicated_ip_pool_scaling_attributes Used to convert a dedicated IP pool to a different scaling mode put_dedicated_ip_warmup_attributes Put dedicated ip warmup attributes put_deliverability_dashboard_option Enable or disable the Deliverability dashboard put_email_identity_configuration_set_attributes Used to associate a configuration set with an email identity put_email_identity_dkim_attributes Used to enable or disable DKIM authentication for an email identity put_email_identity_dkim_signing_attributes Used to configure or change the DKIM authentication settings for an email put_email_identity_feedback_attributes Used to enable or disable feedback forwarding for an identity put_email_identity_mail_from_attributes Used to enable or disable the custom Mail-From domain configuration for a put_suppressed_destination Adds an email address to the suppression list for your account send_bulk_email Composes an email message to multiple destinations send_custom_verification_email Adds an email address to the list of identities for your Amazon SES account send email Sends an email message Add one or more tags (keys and values) to a specified resource tag_resource Creates a preview of the MIME content of an email when provided with a t test_render_email_template untag_resource Remove one or more tags (keys and values) from a specified resource update_configuration_set_event_destination Update the configuration of an event destination for a configuration set update_contact Updates a contact's preferences for a list update_contact_list Updates contact list metadata

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update_custom_verification_email_template update_email_identity_policy update_email_template Updates an existing custom verification email template
Updates the specified sending authorization policy for the given identity (at
Updates an email template

Examples

```
## Not run:
svc <- sesv2()
svc$batch_get_metric_data(
  Foo = 123
)
## End(Not run)</pre>
```

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